

SPECIFIC TO COVID-19

To help reduce the financial burden of the COVID-19 situation, the WSIB is providing financial relief to all Ontario businesses. They will be offering a financial relief package—worth up to \$1.9 billion—to support businesses during this difficult period, while protecting coverage for the people we serve.

All businesses covered by workplace insurance are automatically eligible for this package, and businesses will now be able to defer their WSIB premium reporting and payments until August 31, 2020. Benefit payments will continue for people with work-related injuries or illness.

How The Financial Relief Package Works

Businesses who report and pay monthly, quarterly or annually based on their insurable earnings are eligible for this deferral.

Each period reports and pays on the previous full month. For example, March 31 reporting and payment obligation covers the period of February 1-29. The following payments are eligible for deferral:

- **Monthly:** March 31, April 30, May 31, June 30, July 31, Aug 31
- **Quarterly:** April 30, July 31
- **Annual:** April 30

The relief package also applies to Schedule 2 organizations: publicly funded organizations (municipalities, hospitals, school boards), and other businesses who are involved in federally regulated industries. All payment obligations (weekly and monthly) for Schedule 2 businesses will be deferred until August 31, 2020.

No interest will accrue on outstanding premium payments and no penalties will be charged during this six-month deferral period.

For more information, see the [financial relief package FAQs](#) page on their website. Businesses can continue to manage their accounts through [online services](#).

Government Contact Information

- **Phone:** You can call (800) 387-0750, Monday to Friday 7:30 a.m. to 5 p.m. Please be prepared for the possibility of longer wait times.
- **Online:** You can use [online services](#), and [upload claim-related information online](#). Online services are the quickest way to send information.
- **Email:** Employers can email at employeraccounts@wsib.on.ca
- **Fax:** For non-claim related information that you might normally mail, fax 416-344-4684 or 1-888-313-7373